

Annex A

EXAMPLES OF COMPANIES TAPPING ON SPUR

(i) **ComfortDelgro Engineering Pte Ltd** - ComfortDelgro Engineering Pte Ltd specialises in Automotive Engineering and has sent 75 workers for the WSQ Certified Operations Specialist (COS) training programme since early 2009. ComfortDelgro plans to send more staff for this programme in the later half of this year. Through SPUR, the company was able to benefit from the enhanced absentee payroll funding which helps to moderate their manpower costs and at the same time, continues to offer more training opportunities for its staff.

(ii) **Kinergy Ltd** - Kinergy Ltd is a high-tech equipment contract manufacturer which employs about 150 workers. To cope with drastic sales order reduction, it had implemented cost-cutting measures, including the redeployment of staff, and implementation of shorter work weeks and periodic plant shut-downs. In managing the excess manpower, it is sending 120 workers for SPUR courses such as the WSQ Generic Manufacturing Skill training and ESS programmes as well as other in-house programmes. "By sending our workers for training under SPUR, we were able to improve the operational efficiency across the production processes and increase customer satisfaction with better delivery capabilities. The company also benefited from the enhanced absentee payroll funding which helped to moderate our manpower costs. SPUR is indeed a win-win option for the company, our workers and our customers," said Mr David Loh, Vice President.

(iii) **Ritz-Carlton** - The Ritz-Carlton, Millenia Singapore is another organisation that has taken full advantage of SPUR. In April 2009, The Ritz-Carlton was accredited as an in-house WSQ approved training organisation (ATO). About 100 of its employees will receive training through in-house SPUR funded WSQ courses over the next one year. In addition, the hotel has tapped on CET Centres such as At-Sunrice GlobalChef Academy to send more than 40 employees for culinary training. These additional training hours supplement their minimum number of training hours of 250 hours per employee.

EXAMPLES OF SUCCESSFUL JOBSEEKERS

(i) **Mdm Tan Ming Hong** - Mdm Tan Ming Hong, aged 40, sought employment assistance at the career centre at South West CDC after being retrenched from a manufacturing firm. In May 2009, she managed to secure a job as a cashier with Metro Pte Ltd and was sent to the WSQ Retail training programme where she is working towards a 'Certificate in Retail Operations'. Having switched from a different sector, Mdm Tan had anxiety about dealing with customers. However, the training has raised her confidence and she is coping well.

(ii) **Mr Aaron Ho** - Mr Aaron Ho, aged 54, was a Sales Competency and Training Manager with a company in the Financial Sector but resigned in 2006 to take care of his ailing father. When he wanted to return to the workforce, he faced difficulties in attaining full-time employment and worked in various part-time jobs before enrolling himself for the 6-week Certificate in Real Estate Management and Maintenance at a CET Centre, the Real Estate and Construction Centre (RECC), in 2009. Through re-skilling and assistance from RECC, he has managed to switch into the real estate management and maintenance industry after securing employment as a Senior Technical Executive with CPG Facilities Management Pte Ltd.

(iii) **Mr Mohamad Farid Bin Jaafar** - Mr Farid, aged 34, was looking for a different career pathway after working as a technical support officer at a local Polytechnic. In February 2009, he successfully enrolled for the Professional Conversion Programme for Workplace Safety and Health. He found the course relevant for individuals who wish to learn the ropes of the workplace safety and health industry. Through the programme, he was able to secure a job as an Assistant Health, Safety & Environment (HSE) Officer with Keppel Shipyard. He is doing well in his job and hopes to upgrade himself further in the future.