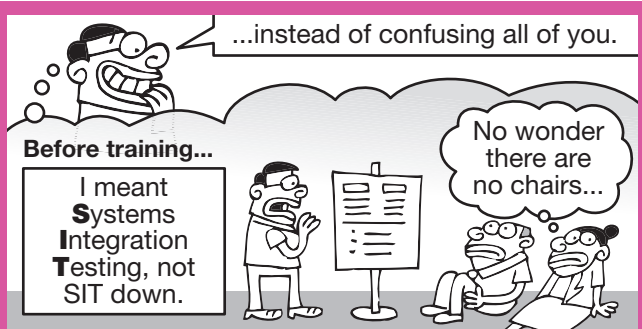


Great presentation!  
We can't wait to use  
the new CRM system  
with the latest BA  
tools to manage our  
customers' database  
and grow sales.

Yes, thanks  
to NICF  
training, I can  
now explain  
clearly the  
benefits  
in simple  
terms...



CRM: Customer Relationship Management, BA: Business Analytics, NICF: National Infocomm Competency Framework

# ADVANCING WITH SKILLS

IT Professionals can sign up for NICF training to deepen technical competencies and acquire the relevant business management skills to advance their careers.



## Creative Industries

**WSQ\* Professional Diploma in Creative Entrepreneurship (PDCE)**

📅 8 Apr  
☎ 6337 1757 | 📧 pdce@emilyhill.org

## Early Childhood Care and Education

**Course Preview for aspiring Assistant Pre School Teachers / Pre School Teacher**

📅 27 Mar, 2pm to 3pm  
🏠 SEED Institute  
☎ 6332 0668 / 6334 6005 | 📧 info@seedinstitute.edu.sg

## Career Fair for Childcare Teacher

📅 8 Apr, 2pm - 6pm (Registration starts at 1.30pm sharp)  
🏠 Employment and Employability Institute (e2i) | 📧 info@seedinstitute.edu.sg

## Environmental Technology

**Apply Management and Economics in Energy Management Industry**

📅 26 Apr (Register by 30 Mar)  
☎ 6338 8578 | 📧 training@seas.org.sg | www.seas.org.sg

## Finance

**Course Preview for Graduate Diploma in Compliance**

📅 18 Mar, 6.30pm  
🏠 MAS Building  
☎ 6500 0010 | 📧 enquiries@int-comp.org to register

**FICS~ WMI Advanced Wealth Management Programme**

📅 9 Apr

**FICS~ WMI Certificate in Trust Services**

📅 12 Apr  
☎ 6828 6988 | 📧 exec.devt@wmi.com.sg | www.wmi.com.sg

## Landscape

**Job Preparation Exercise (JPE)**

📅 17 Mar, 1.30pm - 4.30pm (Registration starts at 1pm sharp)  
🏠 Paya Lebar Kovan Community Centre  
☎ 6465 0288

## Healthcare

**Career Fair**

📅 21 Mar, 10am to 2pm  
🏠 Sengkang Community Club, Multi-Purpose Hall  
☎ 6876 5705 (North East CDC)

## Human Resource

**Administer Performance Review Process**

📅 24 - 26 Mar

**Implement Talent Management Programme**

📅 29 - 31 Mar  
☎ 6423 0388 (Amy Lai) | 📧 enquiry@hcs.com.sg | www.hcs.com.sg

## Infocomm

**NICF+ - Certificate of Performance in Cellular Networking**

**NICF+ - Certificate of Performance in Enterprise Linux Administration**  
📅 15 Mar

**NICF+ - Certificate of Performance in Computer Networking**

**NICF+ - Certificate of Performance in Web Application Development**  
📅 30 Mar

☎ 6772 1288 | 📧 cec@sp.edu.sg

**NICF+ - Object Oriented Design in UML**

**NICF+ - Web Application Development**

📅 15 Mar

**NICF+ - Tescom Certified Software Tester**

**NICF+ - Web Production**

📅 16 Mar  
☎ 6460 8319/ 6353 | 📧 enquiryCET@np.edu.sg

**NICF+ - Certification in Outsourcing Management for IT (COMIT) Preparatory Course**

📅 31 Mar

**NICF+ - Business Process Reengineering (for the logistics sector)**

📅 12 Apr  
☎ 6516 2020 | 📧 www.iss.nus.edu.sg

**NICF+ - Structured Thinking & Communication for IT Professionals**  
📅 17 Mar

**NICF+ - Data Analysis for Business Intelligence & Decision-Making**

📅 18 Mar  
📧 stmi@nus.edu.sg | www.stmi.nus.edu.sg

## Tourism

**WSQ\* Certificate in Hotel & Accommodations Services (Housekeeping)**

📅 12 Apr  
☎ 3100 1754 | 📧 nicholas\_lee@rp.sg | http://www.rp.sg/cpd/

**Course Preview and Career Briefing**

📅 24 Mar

🏠 Tourism Management Institute of Singapore (TMIS)

**Skills Advancement Pack (Front Office)**

📅 22 Mar

**WSQ\* Diploma in Tourism**

📅 5 Apr

**WSQ\* Certificate in Hotel & Accommodation Services (Housekeeping / Front Office)**

📅 12 Apr

**WSQ\* Dual Certificate in Tour & Travel Services/ Attractions**

📅 12 Apr

☎ 6238 8688 | 📧 info@tmis.edu.sg

## PMET# Career Skills Workshop

**Acquire skills to improve success in your job search.**

📅 18 - 19 Mar, 8 - 9 Apr 8.30am - 5pm

🏠 Singapore Management University

☎ 6578 8111 | 📧 www.wda.gov.sg ("News/Events")

**For other career and training opportunities, please visit [www.wda.gov.sg](http://www.wda.gov.sg), call 6883 5885 or email us at [wda\\_enquiry@wda.gov.sg](mailto:wda_enquiry@wda.gov.sg)**

\* NICF: National Infocomm Competency Framework ^ PCP: Professional Conversion Programme

# PMET: Professionals, Managers, Executives, Technicians \* WSQ: Singapore Workforce Skills Qualifications ~ FICS: Financial Industry Competency Standards

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WORKFORCE SKILLS  
QUALIFICATIONS

**spur**  
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for Upgrading & Resilience